



# **TeleMed: Practical Internet Technology Applications**

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# Outline

- | **Motivation for a Wide Area Component Architecture for Healthcare**
- | **TeleMed Example**
- | **Northern New Mexico Rural Telemedicine Project**
- | **Lessons learned**

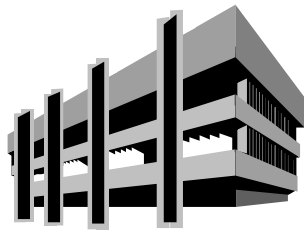


# Why Los Alamos?

- | **Long term experience in distributed and parallel high performance computing**
  - Wide area teraflop computing for modeling and simulation
  - Distributed object technology is crucial component of meeting the goals
- | **Non-proprietary prototyping**
  - Assist agencies and organizations in solving their problems
  - Help create a vision and work with industry to achieve it
- | **The Dept of Energy needs to manage its health risks**

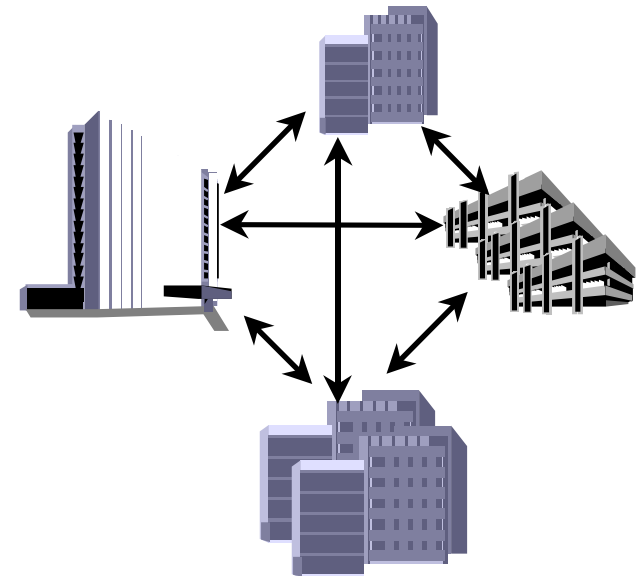


# IDN: The Dominant Healthcare Trend



3000 US  
Hospitals (1996)

768 hospital acquisitions  
and mergers in 1996 (AHA)



600 US  
IDNs (2005)

**Managed Care is Driving the Health Care Industry to form Integrated Delivery Networks**



# The Paper Record Dilemma





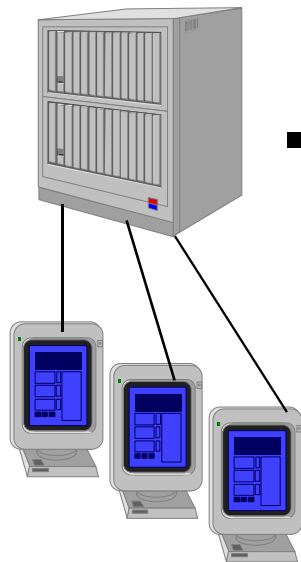
# The Computer-based Record Solution





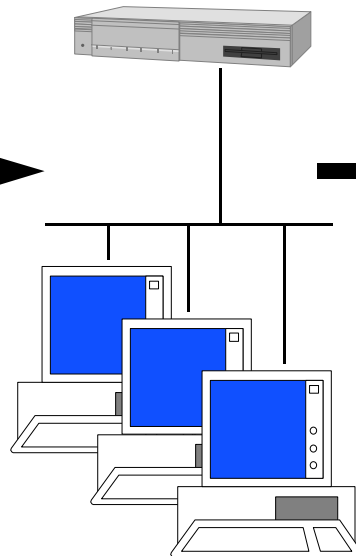
# Technology Trends

*1970's*



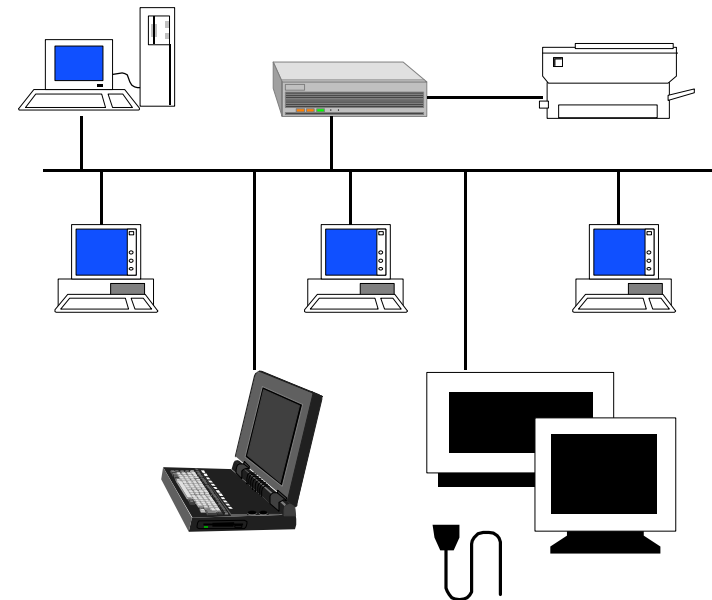
*Main Frame*

*1980's*



*Client/Server*

*1990's*



*Network Centric  
Distributed  
Computing*



# IT Paradigm Shift under Managed Care

## Managed Care Means Managed Information:

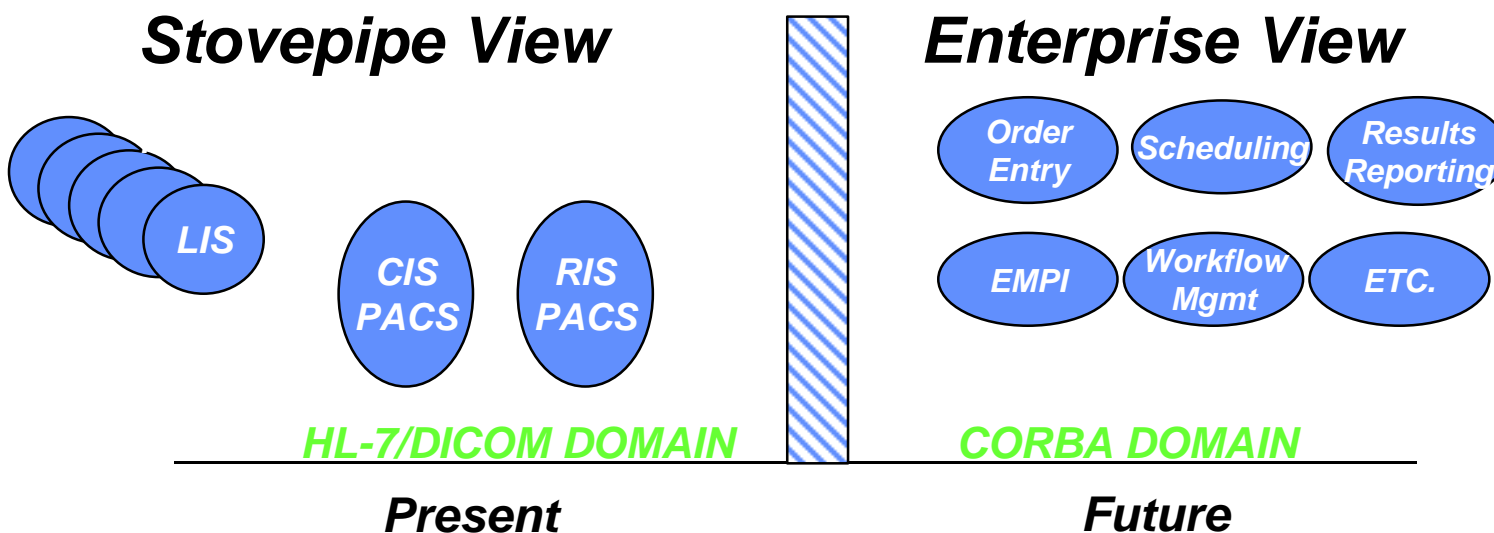
Enterprise-wide longitudinal CPR (40 %)

Enterprise-wide Scheduling (40%)

*(Survey by Modern Healthcare, Feb 1997)*

Master Patient Index (37%)

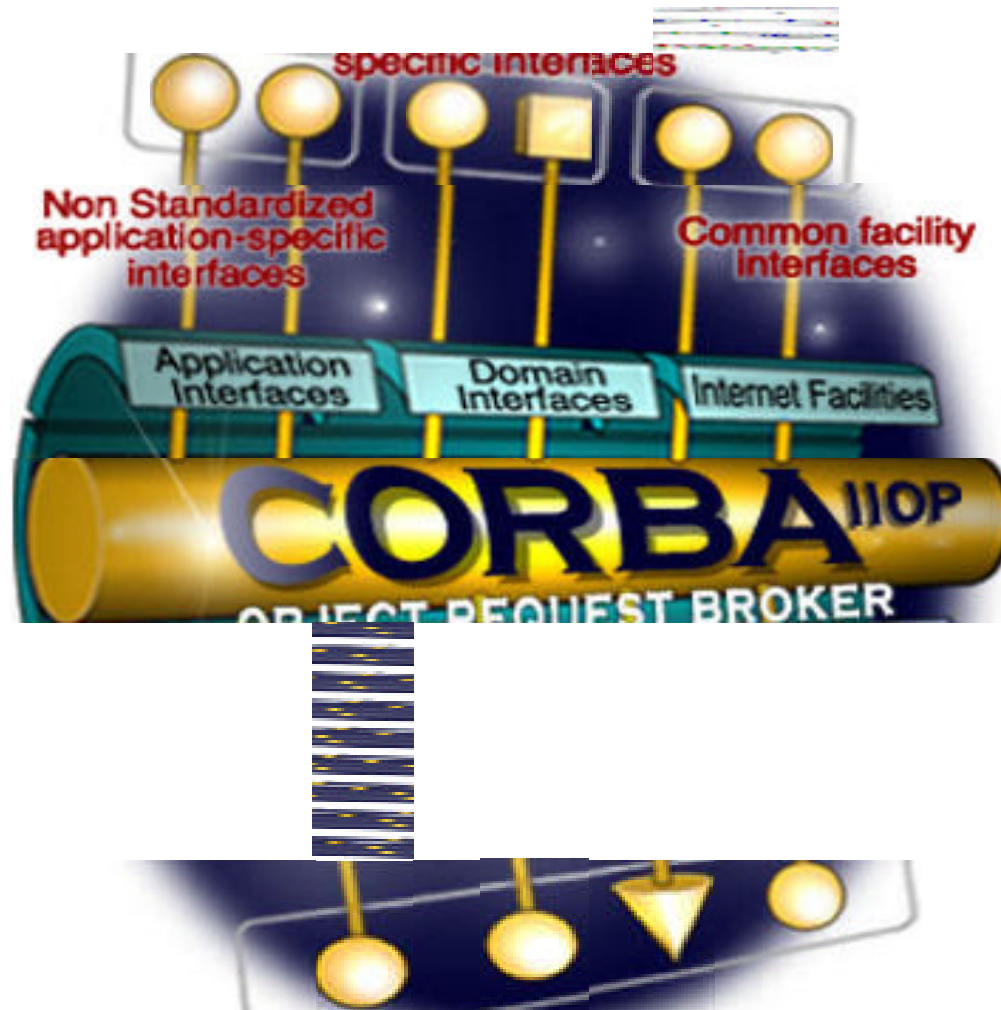
System-wide access (33%)



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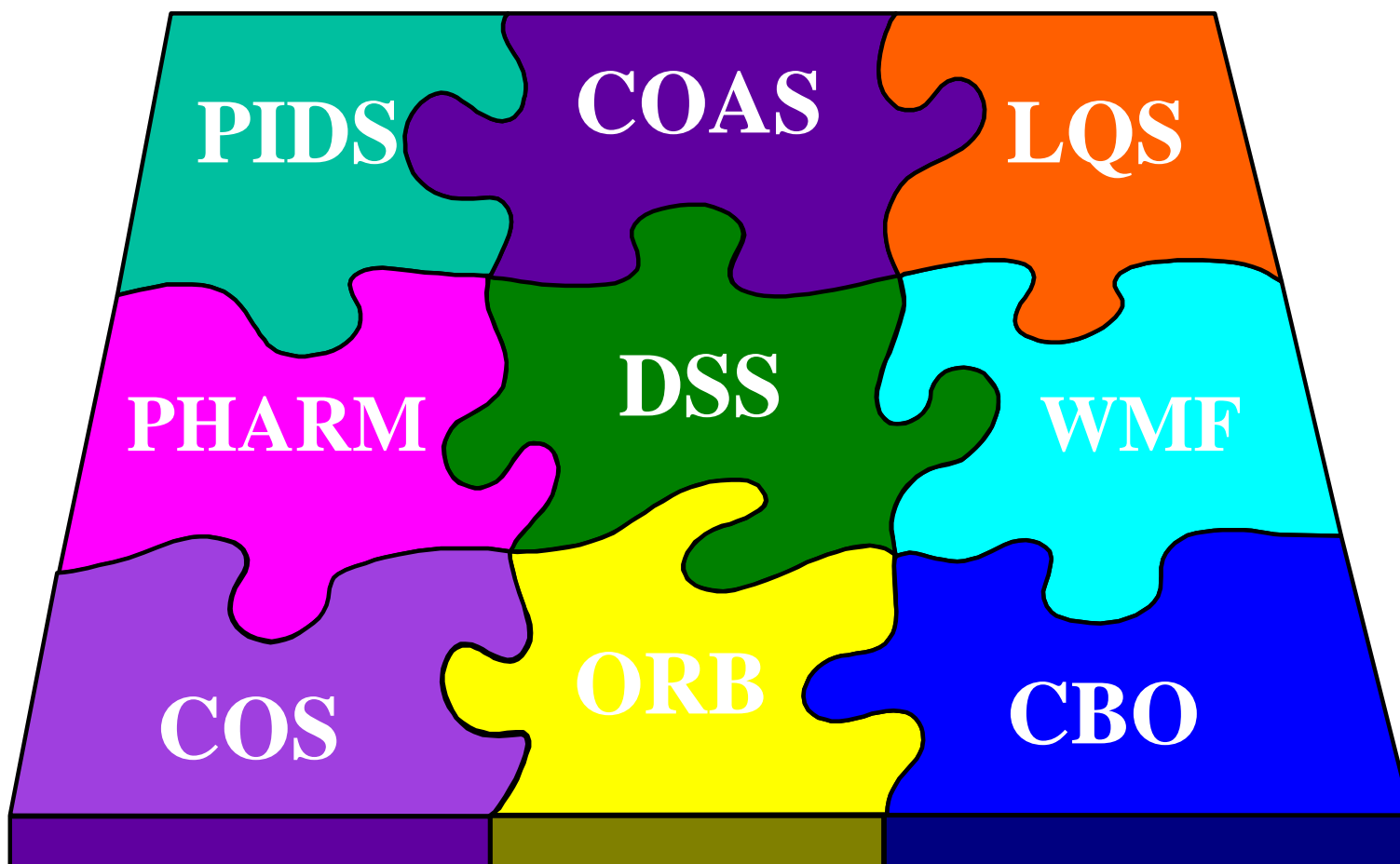


# CORBA Offers an Answer





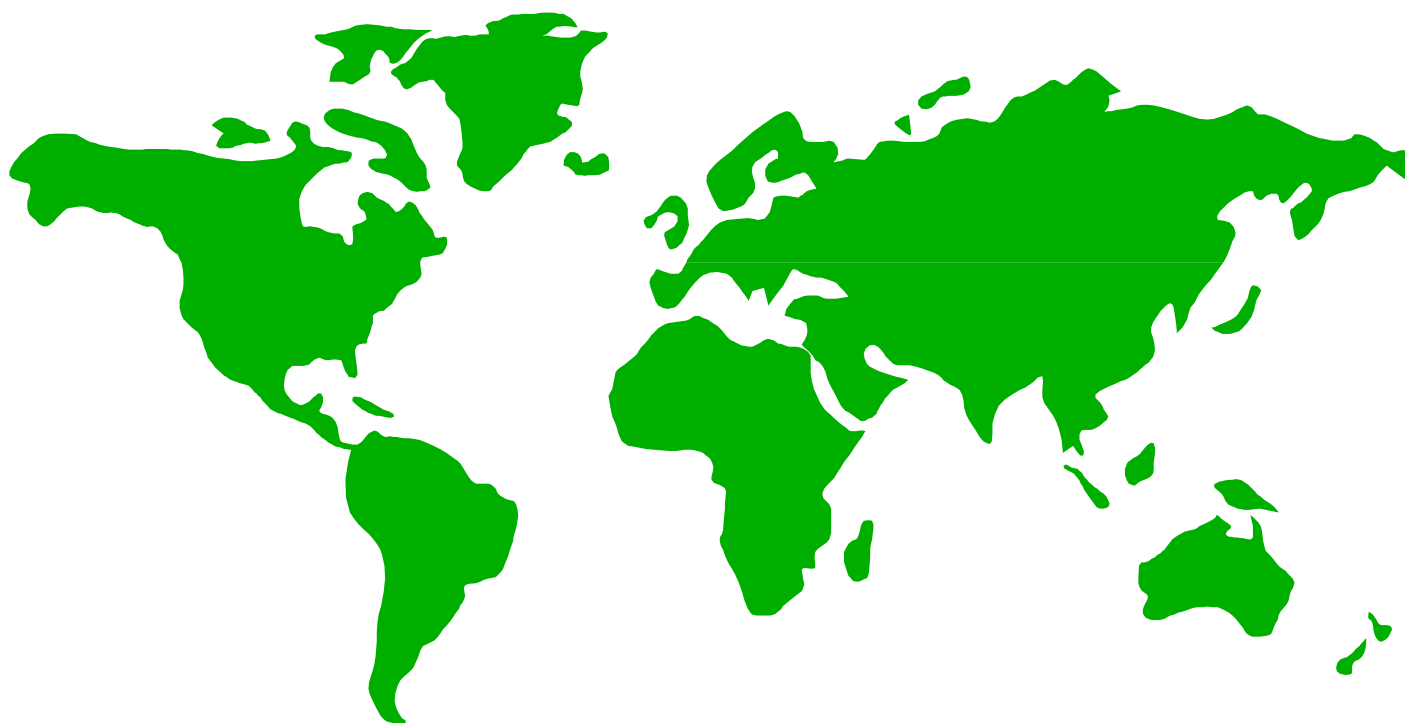
## CORBA Offers the Pieces



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# The Global Context





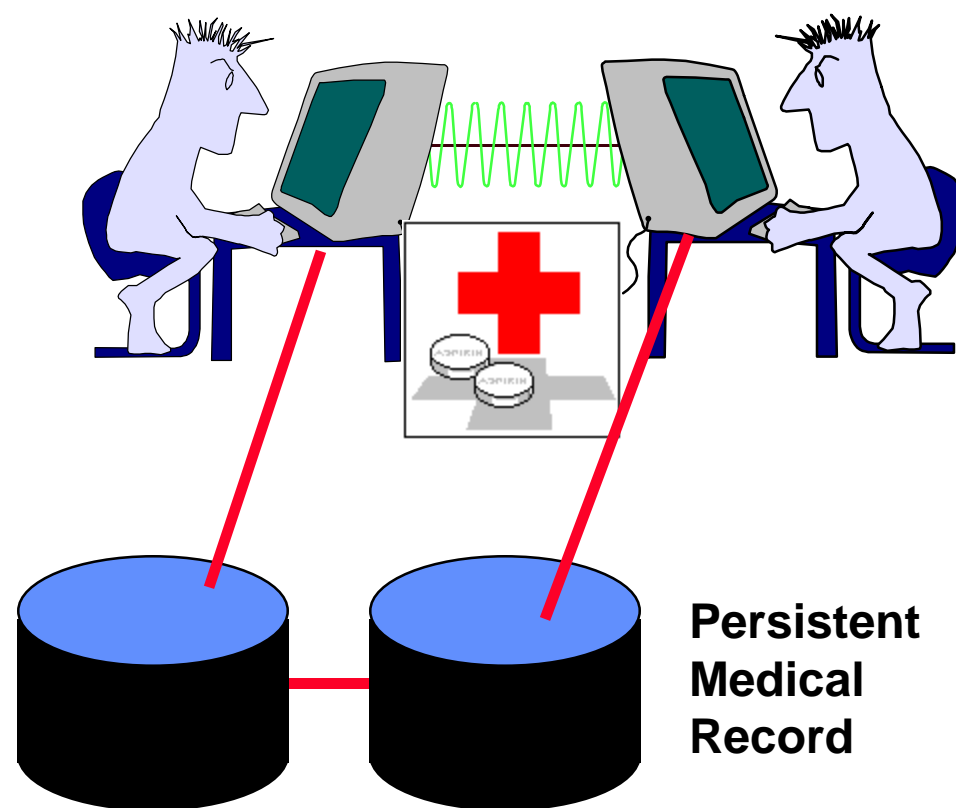
# Patient Identification Service

- | **Standard has been adopted (2/12/98) for managing patient identification across enterprise and beyond.**
- | **Was demonstrated with multiple vendors and platforms at HIMSS last month.**
- | **Provides for multiple communicating domains, correlation management including merging and un-merging patient identifiers**
- | **Extensible traits with first implementation on HL7 and vCard (including sound and photos)**



# Distributed Healthcare

- | **Synchronous and Asynchronous Communications**
- | **Ease of Use**
- | **Data Integrity**
- | **Ensure privacy and confidentiality**
- | **Right information for task**
- | **Data mining**
- | **Virtual Patient Record**



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# TeleMed is Using CORBA to Integrate Across Healthcare Enterprises

- | Standards-based (CORBA/Interoperable, Java, **J**ava**D**ata**B**ase**C**onnection, **O**bject**D**ata**M**gt**G**rp)
- | Distributed multimedia database
- | Scalable/Extensible
- | Web-accessible
- | CORBA-based security with private/public key and point-to-point encryption



# TeleMed Principles

- | **Move data only as necessary**
- | **Manage complex high-volume data in understandable manner**
- | **Same system for real-time consultations as for asynchronous consultations**
- | **Leverage internet standards**
- | **Design for ease of use in clinical setting**
- | **Plug-and-play design**
- | **User Interface must be intuitive**



## **Java + CORBA**

- | **Enables robust, scalable electronic medical record**
- | **Multi-tiered architecture support**
- | **Easy to distribute client software**
- | **Flexible interface**
- | **Collaborative tools and support for distributed event management**
- | **Java Beans Interoperable Components**

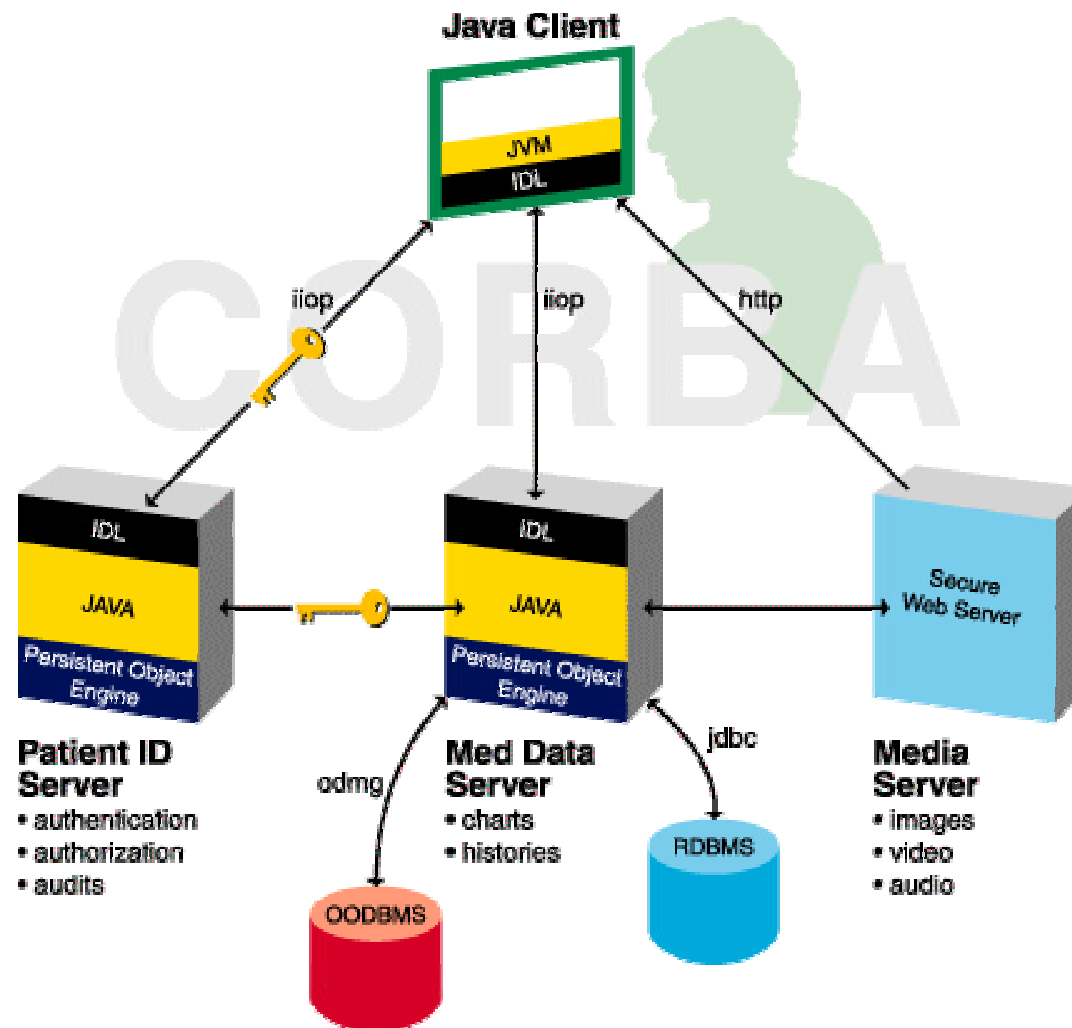


# Clinical Use of TeleMed

- | **Used at NJC for chronic mycobacterial disease**
  - Review data for new patients referred to NJC
  - Prepare for follow up visits
  - Advise physicians at remote sites
- | **Imaging not fully integrated**
- | **System designed around needs of physician**
- | **Integrates patient history, Lab studies, drug treatments, various reports, image studies, and text/audio annotations in a longitudinal record**



# TeleMed Architecture





# TeleMed Imaging

- | **GE/DICOM images converted to Internet standard: **P**ortable **N**etwork **G**raphics for rapid viewing**
- | **Java viewer handles 16 bit images**
- | **Database stores metadata**
- | **Images stored in multimedia datastore using http for easy access.**
- | **System designed for low bandwidth**



# TeleMed Security Model

***Provide capability for authentication and authorization to view distributed data***

- | Secure data at object level, allow policy to drive security deployment**
- | Use public/private key with point-to-point encryption**
- | Client security managed with inexpensive but robust hardware: iButton**

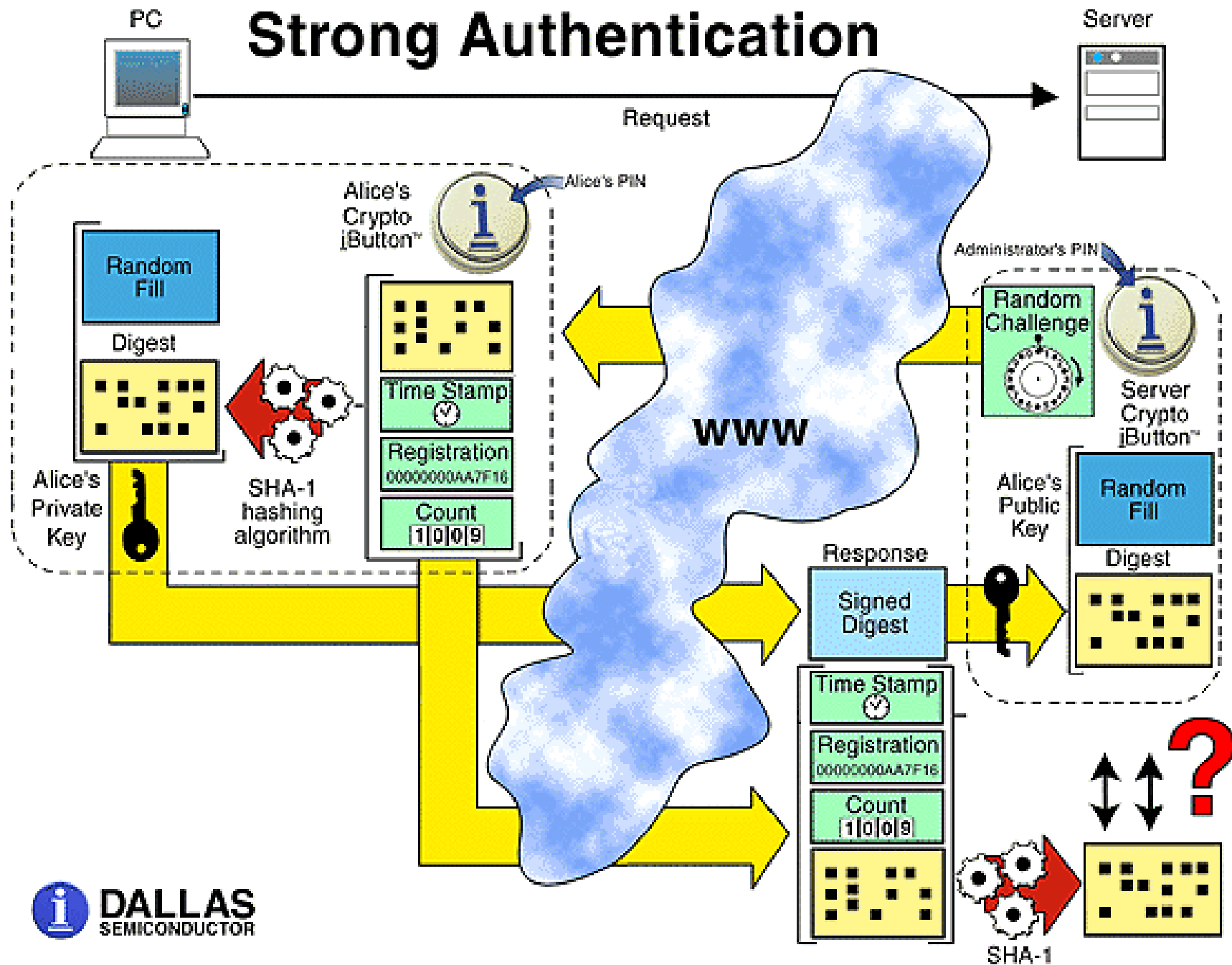


# Robust client security

- | **Windows 95 insecure!**
- | **Inadequate for managing private keys**
- | **Use Cryptographically-secure iButton to manage private key**
- | **Provide user-friendly, high level security at low cost**
- | **Integrate with CORBAsecurity**



# Strong Authentication





# Significant Results from TeleMed

- | **Powerful intuitive interface**
  - Graphical Patient Record
- | **Ability to reduce treatment costs and improve patient care**
- | **Integration of multimedia data from a variety of sources is useful in many applications**
- | **Data mining techniques can be used by non-technical users**
- | **Truly practical use of distributed high performance computing.**
- | **Java/CORBA integration practical**



# Northern NM Rural Telemedicine Project

- | **NTIA (TIIAP Grant to Northern NM Community College, Espanola (\$500K over 2 years) + Match**
- | **16 Rural Clinics from**
  - Health Care Centers of Northern New Mexico
  - Las Clinicas del Norte
- | **Regional Hospitals**
  - Espanola Hospital and Los Alamos Medical Center
- | **Commercial Partners:**
  - Intel, FileNet, Hublink, NM Dept of Health, Dallas Semiconductor, Citizen1, Information Assets, GSTI, ...
- | **Comprehensive evaluation before and after deployment**



# eleMed

**Connecting Health Centers  
in Northern New Mexico.**

The TeleMed network allows  
medical professionals to

- share medical records among centers
- improve quality of healthcare services
- ensure patient confidentiality

## Northern New Mexico Rural TeleMed Project

<b>Partners</b>	<b>Supporters</b>
<ul style="list-style-type: none"><li>• Citizen 1</li><li>• Dallas Semiconductor</li><li>• Española Medical Center</li><li>• FileNet</li><li>• Health Centers of Northern New Mexico</li><li>• HubLink</li><li>• Information Assets Management, Inc.</li><li>• Intel</li><li>• Las Clinicas del Norte</li><li>• Los Alamos Medical Center</li><li>• New Mexico Department of Health</li></ul>	<ul style="list-style-type: none"><li>• La Plaza Telecommunity</li><li>• Los Alamos County</li><li>• New Mexico Health Policy Commission</li><li>• Presbyterian Healthcare Systems</li><li>• Rio Arriba County</li><li>• Senator Pete Domenici</li><li>• Senator Jeff Bingaman</li><li>• UNM School of Medicine</li><li>• US Department of Commerce</li><li>• US Department of Energy</li></ul>

**Northern New Mexico  
Community College**

### Los Alamos

NATIONAL LABORATORY

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# The Need

- | **Rural clinics in Northern New Mexico**
  - sparsely populated
  - large distances separating clinics and hospitals
  - few resources for information management
- | **Confused medical records**
  - same name, different patients
  - same patient, different names
  - same Social Security number, different patients
- | **Repeated treatments for same condition**
  - lack of sharing between clinics
- | **Referral slips do not arrive in time**
- | **Continuing education for health care providers**



# The Project

- | **Create Electronic Medical Records**
  - immunization records
  - prescriptions
  - allergies
  - patient encounters
- | **Share Records over the Internet with**
  - confidentiality
  - security
  - surety
- | **Test and Validate first prototypes of a Distributed Master Patient Index**
  - Based on CORBAmed PIDS Standard



# The Project (cont.)

## *Evaluation and Validation*

- | **Comparison (before and after implementation)**
  - number of patients with immunization records
  - number of patients with allergy records
  - instances of multiple patient records
  - number of lost records
- | **Subjective evaluations**
  - time to enter records
  - communication with other clinics
  - access to medical information
- | **Job-task-analysis of affected jobs**



# Job Task Analysis

- | **Medical Record Keepers**
  - creating new patient records and processing patients
- | **Providers**
  - documenting patient interactions
  - reviewing patient progress
  - view medical record as information source for analytical and decision making activities.
- | **Design of TeleMed needs to meet both needs.**



# Experiences

- | **Internet training needed for medical records and health care providers**
- | **Bringing various partners to the table breaks down barriers**
- | **Enthusiasm continues to be high**
- | **Network is up at about 8 sites**
- | **Feedback being obtained for the medical record and data input mechanisms using TeleMed itself!**
- | **Security is near deployment**



# TeleMed Information

- | For more info:  
<http://www.acl.lanl.gov/TeleMed>
- | *"An International Collaboratory  
based on Virtual Patient  
Records" August 1997  
Communications of the ACM*